



Paradise

BIRMINGHAM



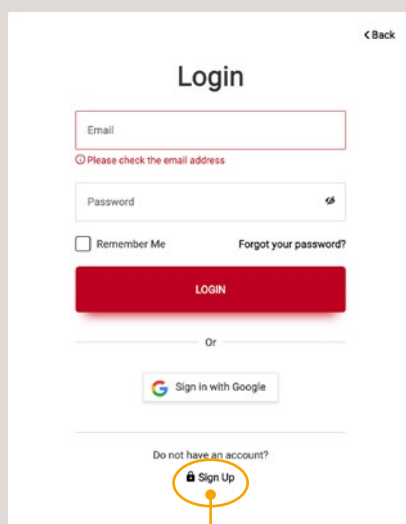
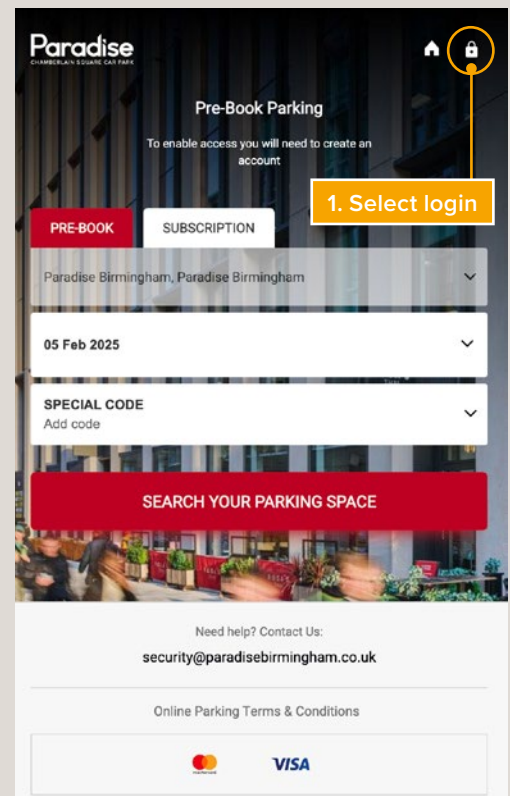
Occupier Parking Portal Guide

HOME PAGE & ACCOUNT SETUP

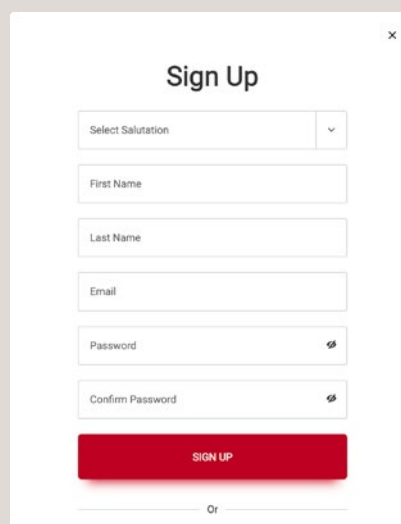
Please follow the link top right of this page to access the Paradise Occupier Car Park Portal and set up your account. Please ensure you use your corporate email address.

Please click on the login button (top right) and choose create account. As part of this process you will receive an email from Contact Skidata **no-reply@skidata.com** to verify your email address.

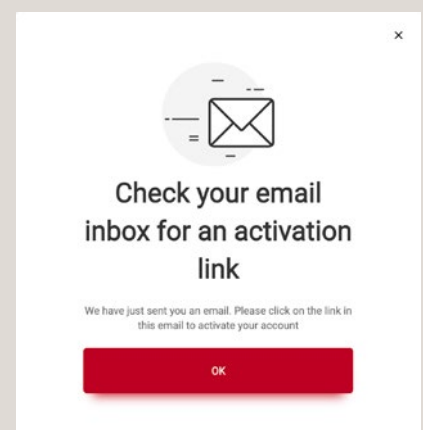
Please note your email address and password. If you experience any difficulties, the Security Teams email displayed at the bottom of the screen can be used for queries.



2. Select sign up



3. Input information & sign up



4. Check email for activation link

Complete the following sections before making your first booking: **Login & Security, Payment Methods, Addresses and IDs & Parkers.**

Paradise
CHAMBERLAIN SQUARE CAR PARK

Pre-Book Parking

To enable access you will need to create an account

Click for Dashboard

PRE-BOOK SUBSCRIPTION

Paradise Birmingham, Paradise Birmingham

05 Feb 2025

SPECIAL CODE
Add code

SEARCH YOUR PARKING SPACE

Need help? Contact Us:
security@paradisebirmingham.co.uk

Online Parking Terms & Conditions

Mastercard VISA

Paradise
CHAMBERLAIN SQUARE CAR PARK

Dashboard

Reservations

Subscriptions

Login & Security

Payment Methods

Addresses

IDs & Parkers

LOGOUT

Please complete these 4 tabs
Vehicle registration numbers and parkers are required in the ID tab

Subscriptions See All

Once you have completed the account set up by inputting all of your details on the Home page, you can then select the product that you would like to book by choosing between reservations for one off booking sessions or subscriptions for season pass options.

You can unregister anytime by selecting the Login & Security tab and clicking unregister. This will cancel the account and delete all of your information.

Once purchased, your season pass, and pre-bookings can be found on the dashboard page.

PRE-BOOKINGS & SEASON PASSES

Pre-bookings and season passes can be purchased from the Home page. Season passes include options for one, three and twelve months at reduced rates to the standard parking charge.

The screenshot shows the Paradise website interface. At the top, there's a navigation bar with the Paradise logo and icons for home, shopping cart, and menu. Below this, there are two tabs: 'PRE-BOOK' (selected) and 'SUBSCRIPTION'. The main content area shows a dropdown menu for location, currently set to 'Paradise Birmingham, Paradise Birmingham'. Below this, there are two date and time selection fields. The first field shows '05 Feb 2025 10:15' and the second shows '05 Feb 2025 11:15'. Below these fields is a 'SPECIAL CODE' section with a placeholder 'Add code'. At the bottom of the form, there's a 'Sort by: Name' dropdown. Below the form, there's a section titled 'Special offers for you' featuring a large image of a parking garage entrance with a 'welcome' sign. Below the image, the price '£6.00' is displayed. Below the price is a red 'ADD TO CART' button. Below the button, the text 'Pre-Booked Daily Parking' is shown. At the bottom left, there's a 'Details >' link.

Select the pre-book tab and input the date/times of your required parking

A minimum charge of 2-3 hours (£6) is applicable to all pre-bookings

The details tab provides information on the car park and contact numbers for the onsite control room.

Your car parking options and the price of the booking will then be shown on the following page.
Add the booking you require to your cart.

PURCHASING A SEASON PASS

When purchasing a product, the portal will take you directly to the payment checkout page. Be sure to check all details are correct, including the correct identification (vehicle registration) and any additional parkers. You can also choose to opt in to auto-renewal for when your subscription expires.

The payment method is then to be selected from your pre-entered payment details followed by accepting the Paradise Terms & Conditions and Privacy Policy.

Once your booking is confirmed you will be notified via email with a booking code and QR code.

The barrier upon entry to the car park is operated by ANPR cameras and will automatically raise on both entry and exit. The QR code sent via email can also be scanned at the barrier. An intercom button is located on the barrier podium if you encounter any difficulties.

You can cancel a subscription at any time via the subscriptions tab on the dashboard by selecting the subscription and then cancel subscription at the bottom of the page. The subscription will continue to run until the expiry date.

Select the subscription tab and input the start date. Options will then be shown below, each subscription has the option of 1, 3 & 12 months.

Paradise
CHAMBERLAIN SQUARE CAR PARK

PRE-BOOK SUBSCRIPTION

Paradise Birmingham, Paradise Birmingham

05 Feb 2025

SPECIAL CODE
Add code

Sort by: Name

Special offers for you

£230.00
1 Month

SUBSCRIBE NOW

24/7 All Day Parking

✓ Open access to the Car Park 24/7 following your selected choi...

Details >

If you have any questions,
please contact our

Estate Manager, Matthew Walters

matthew.walters@paradisebirmingham.co.uk

or

Paradise Security

security@paradisebirmingham.co.uk

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